

# INES.OnDemand

## A comprehensive modular information system



INES.OnDemand solutions have been developed to satisfy those companies which need an updated, safe, easy-to-use system of information and marketing.

It covers all possible areas related to CRM and Business Management fields.

## Get INES.OnDemand benefits

**Productivity improvement** – INES solutions offer their users a considerable saving of time and a fast ROI.

**Real data security** – INES application structure has been built to guarantee security and confidentiality of your data. Your data centralization will avoid the loss of confidential information.

## Main advantages

**A Universal access** – You will be able to have access to your information system from any computer device with an Internet connection (computer, laptop, Pocket PC, PDA ...), from anywhere at any time.

**A Fast display** – No matter the solution chosen, you will minimize display deadlines for your company.

**Freedom to choose** – INES applications are available in a monthly subscription or by Intranet mode (License). You can choose the best solution for you.

**A Modular solution** – you can choose the best application for your collaborators according to their function and profile.

**A collaborative solution** – Information will be naturally shared by the users. Those problems often generated by the information system will not longer exist as the barriers previously imposed by computer systems will disappear.

**An open solution** – You can easily integrate your internal existing applications.

**A solution for your needs** – You can configure and customize the applications to meet your users' needs.

## **INES.OnDemand Solutions for Customer Relationship Management**

This Information System provided by INES covers three fields of Customer Relationship Management:

### **MARKETING : INES.MarketingManagement**

INES.MarketingManager is the most advanced solution for campaign management (emailing, phoning and events).

### **SALES : INES.SalesForce Automation**

INES.SalesForce is the most complete solution for integrating follow-up of opportunities, quotations, objectives, forecasts and results.

### **SUPPORT : INES.CustomerService**

INES.CustomerService is the best way of managing customers requests(Helpdesk and support) to satisfy their needs and increase loyalty to your company.

## **INES.OnDemand Solutions for Business Management**

INES.e-Business Suite is the comprehensive business management solution that has been proposed by INES in order to manage your company in real time.

### **Sales Management**

- Global Management of quotations, order confirmation, invoices
- Printing of commercial documents (PDF format)

### **Purchases Management**

Bid definitions, supplier's orders entries, payments done directly from accounts.

### **Stock Management**

Stocks in, stocks out, stocktaking, losses management, nomenclature management. Manage your stocks in a very easy way thanks to this interactive

Purchase Management tool.

### Treasury Management

Entry of receipts and payments, handling of bank transfers, management of cash flow, a referral system for different data and a closer bank relationship.

## **INES.ContactManager: the backbone of your Information System**

INES offers you an information system built on a unique collaborative database.

Its users share the company's information and use some tools to improve their efficiency.

Every INES.OnDemand module integrates contact management tools.

Those companies that prefer starting with a simple and fast solution can choose, at the beginning, INES.ContactManager and can enhance their functions later.

## **Different solutions**

Every INES.OnDemand module is available in a monthly subscription (1, 12 or 24 months contracts) or license, depending on your needs.

For further information, please contact our Sales Department.

## **To sum up**

INES.OnDemand represents a comprehensive modular Information System to manage your company. Due to its ease-of-use and its intuitive interface, INES.e-Business Suite will be quickly adopted by your teams and will bring you a fast ROI.