

# INES.FreeEdition

**INES.FreeEdition is a free solution to manage contacts that a complete set of tools to communicate, transfer and share information.**



## Who can use INES.FreeEdition?

Ideal for professionals who want to **improve their customer relationship management** and **be more effective and efficient** in their work !

## Que vous apporte INES.FreeEdition ?

■ INES.FreeEdition is a powerful contact management tool, totally integrated to your existing e-mail service. It was designed to organise, share and provide a complete follow-up of all your data in real time.

■ You can use this tool from anywhere at any time. It will allow you to **increase productivity and raise level of satisfaction of your customers !**

■ Built upon the same collaborative information system as the rest of our solutions, INES.FreeEdition enables to have a first approach to the benefits provided INES customer relationship management solutions.

## How does INES.FreeEdition work ?

■ The access to INES.FreeEdition is free of charge, with no purchase obligation. The only requirement is a Taxpayer identification number.

■ To become an INES.FreeEdition customer, you only have to fill in the on line subscription request, after clicking on the "I have created my INES.FreeEdition" link below. You will automatically receive your access codes via e-mail.

- At any moment, you will be able to modify your account and start using the intuitive and automated functions available in the other versions of INES software, keeping your data under control. You can add new functions or new users. Your account will be managed with total transparency, directly from your application, or getting in contact with INES Customer Service.
- The number of users of INES.FreeEdition is restricted to 2 users per Taxpayer identification number.
- Your INES.FreeEdition base is limited to 10 Mo. All support requests will be charged.

## Why should you choose another INES version ?

- Built upon the same collaborative information system, the other versions of INES provide many useful and effective complementary functions for users and customer companies.

Check the links below to discover all the functions included in each version of INES applications :

- INES.ContactManager, to organize and have a complete follow-up of all your contacts
  - INES.SalesForce, to improve your commercial organization and have total control of your sales forces
  - INES.MarketingManager, to pilot your marketing campaigns and improve your prospection process
- All these functions are integrated with **INES.CRM Suite**, the most complete application to **manage customer relationship (Marketing / Sales Force / Customer Service / Analysis and Dashboards)**.
  - At any moment, you will be able to communicate with us and request to get in contact with an INES partner or ask for an on line demonstration.
  - If you are planning to choose a CRM for your company and you have thought of testing INES.FreeEdition, we invite you to contact an INES partner. Once your needs are identified we will be able to suggest the correct solution according to your expectations.